



Quality Management Policy Statement

The Scantek Company is focused on the ongoing development of its people and implementing a culture that fosters a continuous improvement environment. This will be achieved by encouraging our people to take ownership of work practices, pride in their work and responsibility for the results.

We are committed to achieving this by:

- Complying with ISO 9001 and applicable statutory obligations, standards and codes of practices relevant to the services we provide
- Working collaboratively with our clients to satisfy their expectations and agreed contractual requirements in a professional and cost-effective manner
- Ensuring all work activities are carried out by skilled, competent and suitably trained people empowered to deliver quality services
- Educating and training our people to continually improve skills, awareness and knowledge of quality issues and practices
- Ensuring quality requirements are understood and met in the first instance eliminating the need for re- work
- Encouraging employee participation in quality related decisions and promoting knowledge exchange about lessons learnt
- Establishing, evaluating and acting upon quality objectives and performance targets to facilitate continuous improvement in systems, processes and performance
- Analysing and responding to our performance against our targets to ensure we continually improve our practices and our performance

Signed: _____

A handwritten signature in blue ink, appearing to read 'Ches Rafferty', written over a horizontal line.

Ches Rafferty
Managing Director

Date: 11/07/2017